SMAC CES Committee Agenda

March 4th, 2021

9:00-10:30

[https://us02web.zoom.us/j/89587097398](about:blank)

+1 312 626 6799, Meeting ID: 895 8709 7398

1. Introductions – (via chat) 5 minutes
   1. See last page for attendance list
2. Updates 20 minutes
   1. New Secretary
      1. Information: Diane Pottratz YMCA is stepping into the role as secretary
      2. Conversation: This is a safe space. If you want to take a leadership role please ask, we are here to support you!
      3. Action Items: n/a
   2. Centralized Access for our Homeless Response System
      1. Information:
         1. Michele is part of a work group working on centralizing access along the entire continuum of the CES process
         2. Exploring other CA processes and what they do to see what will work best for us.
         3. Wanting to clarify: Centralized Access for Homeless Response System
      2. Conversation: n/a
      3. Action Items: Feedback is welcome as the process continues
   3. Priority Pool numbers update
      1. Information:
         1. 25+ Singles are an increasing percentage of our pool
         2. Families and Youth are steady or trending down
      2. Conversation: See discussion later in the meeting
      3. Action Items: See discussion later in meeting
   4. Housing Stabilization Services
      1. Information:
         1. Asking assessors to use Rapid Resolution Guide to help determine if a household qualifies for HSS and have that conversation if they are.
         2. Training on website for assessors to understand HSS and how to talk about it with people
      2. Conversation:
         1. Bill from Ally: Have experienced quite a few glitches/difficulties and is respectfully posing that the consultation is straightforward and uncomplicated process however the HSS piece is what is challenging and difficult for especially small teams. The case management piece changes the dynamic because it is time consuming. Does it adhere to client-centered care? I see the value as it helps the priority list but does have concerns.
         2. Liz: Concerns are shared and that is partly why we haven’t upended the whole system to fit with the HSS. We are continuing to piece it together to where it makes sense and play it by ear. Views it as a parallel process to what we are doing.
      3. Action Items: Conversation will continue as SMAC continues to piece together the best system for SMAC
   5. Rapid Resolution in HMIS
      1. Conversation:
         1. Question: Is there going to be a video with examples of talking to a client? Instructions were confusing-instructions stop but Step 1 continues.
      2. Action Items:
         1. Liz will work on some updates to the training video or instructions that go past where the HMIS instructions stopped.
3. Provider meeting overview
   * 1. Information:
        1. The Good: Case Consult is great; Referrals are going better; Love not doing VISPDAT; New HMIS Workflow makes sense
        2. Not so good: Finding housing is really hard; Rapid Resolution is a tough conversation-Assessment follow-up is hard and time-consuming-people are thinking that you are calling for housing.
     2. Conversation:
        1. Recommendation to tell them during the initial that you’ll be calling in 90 days to update the assessment and that you won’t be calling with housing-it will be someone else.
        2. Recommendation to ask them to keep assessor updated during those 90 days or the assessor will be calling for up-dates.
     3. Action Items:
        1. At a meeting later this month conversations with assessors will occur regarding the difficulty of Rapid Resolution
        2. Possibly training for assessors who are having this conversation with clients
4. Priority Pool discussion 50 minutes
   * 1. Information:
        1. 25+ Singles make up an increasing percentage of our Pool because they aren’t moving off. Families and youth are steady or trending down.
     2. Conversation:
        1. Sue: We’re not assessing as many families (lack of shelter) compared to singles. Families are forced to double-up
        2. Michele: For future meetings let’s list our current resources to see what we have and how creative do we need to be. What resources do we currently have?
        3. Jennifer Moore RRH: Covid is keeping people in programs longer
        4. Matt Lewis: Metro HRA can give more move-up vouchers for SMAC?
        5. Dan: Developers made decisions a year ago for this year so it is on a year delay. They will be asking for feedback on RFP soon. There are points for 3+ bedroom units, no points for 1 bedrooms outside of units for people with disabilities. Everyone needs to provide that feedback or there will not be change.

Menti Discussion

1. Information:
2. CES Committee to send a message to Governing Board about what we need as a community to solve this issue.
3. Conversation: Are there other community groups GB needs to connect?
4. Can local groups do the initial outreach and bring in GB where it seems appropriate/helpful?
5. Peter recommends looking at the Live, Learn, Earn
6. Action Items: Ideas will be brought to GB for discussion/planning

Circle Back to Priority Pool Discussion:

1. Information:
2. We are going to have to take immediate action to make sure we don’t end up with a disfunctioning priority pool like we used to have-Single Adults Discussion:
3. Conversation:
4. Don’t want to limit entering the pool
5. Do we take them off who are inactive?
   1. Same 10 people in case consult are discussed because openings are so few.
      * + 1. Not currently impacting referrals but it will start to soon as people age into chronic definition
      1. Action Items:
6. Menti Ideas to be discussed later this month
7. Review actions/next meeting 5 minutes
   1. Liz has data to include in next meetings discussion about Priority Pool
      1. Specifically how many people are unreachable on the list

Attendance:

Hope Inman, Salvation Army

Rachel Bauer Dakota County Community Corrections

Suzie Misel- CAP

Michele Reid, Anoka County

Mica Whiteley HOPE 4 Youth

Sheena Addis, The Link

Casey Snaza, Hope4Youth

Briana Rutscher - Hearth Connection

Matt Lewis, RADIAS Health

Kabao lee. the link

Bill Church- Ally Street Outreach Dakota

Dan Lauer-Schumacher Scott Co

Kristen Brown, Matrix Housing Services

Jennifer Moore/ Community Action Partnership of Ramsey and Washington Counties

Abby Guilford SMAC Coordinator

Diane Pottratz-YMCA

Liz Moen

Patrick Morley-Salvation Army

Doreen Farrell-Washington County HOST

Dan Lauer-Schumacher-Scott County

Hans Dosland-YMCA

Linda Hall- Dakota County

Mark M

Peter Goldstein- Scott County

Terri Lazaretti- Dakota County

Heather Duchscherer-Hearth Connection

IPad: Private chat to make sure they got to include their name/connection-no response