SMAC CES Committee Agenda

December 3rd, 2020

9:00-10:30

[https://us02web.zoom.us/j/89587097398](about:blank)

+1 312 626 6799, Meeting ID: 895 8709 7398

1. Introductions – Michele (via chat) 5 minutes
2. Vacancy Report - Alyssa 10 minutes

Not a lot of Single Adult vacancies. In the last month, change priority to youth, Chronic youth is low. 75% of households in Priority Pool are single adults (25+) over the last 3 months, but only 29% of vacancies were for Single Adults during that period.

350 in PP, 258 singles age 25+ in PP as of Monday 15 SA vacancies in November

1. Denial Report – Alyssa 10 minutes

Dec–May vs June-Nov: denials cut in half 194 🡪 95 latter part of the year

- types have they shifted? Fewer denials, but the percentages of reasons for denial remain similar: A lot of unreachable, self-resolved and ineligible

* 95 🡪43% for denial rate!
  + 57% of vacancies are filled successfully the first time now, rather than only 5% prior to the shift to the Priority Pool model in March.
    - 🡪 we are now getting better referrals with better information—it’s working.
  + Doesn’t include those that are outstanding.

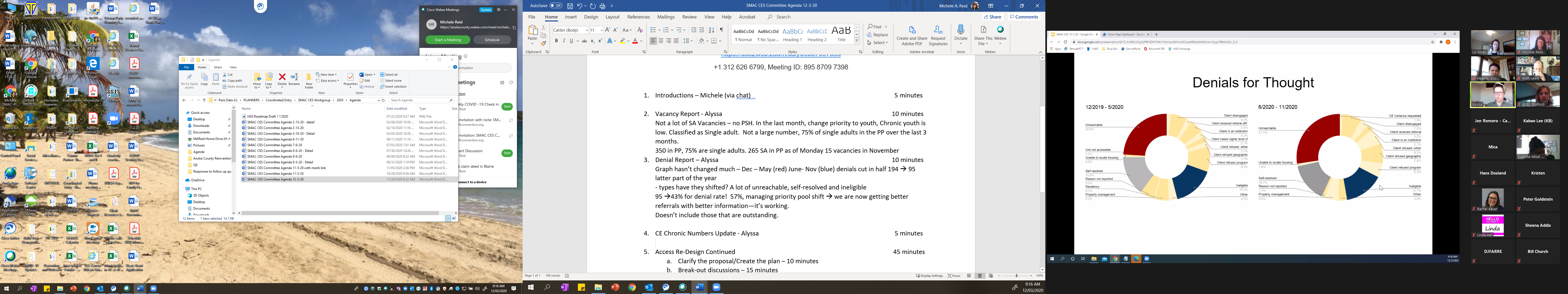
Reasons for denial aren’t changing much even though referrals are on target.

* Self-resolved stayed the same
* Unreachable/disengaged – are we doing a good job with outreach and connecting with providers/referrals?
* Ineligible – What to do to improve? If people could rethink eligibility? To assist with eligibility.

Things to consider.

Denials based on eligibility – track unreachable in shelter

Track agencies who are denying.



1. CE Families and Youth Chronic Numbers Update - Alyssa 5 minutes

- many entering and not getting housed. Some have open active referral 11/17 and 9/11

- updating monthly.

1. Access Re-Design Continued 45 minutes

See Powerpoint and New Step 1 aka Housing Crisis Resolution Plan

“Housing Crisis Central” –

Just a list of providers, how does a client use informed choice when picking through a list?

* 1. Break-out discussions – 15 minutes
  2. Large group summary – 20 minutes
     1. Build consensus to move forward
* If someone calls from Hennepin, this central agency will be directing to the most appropriate resolution.
* Fielding the calls, how do we make sure everyone has access and think critically about the demand.
* Talk to those who have walked this path. (Front door at Hennepin)

What remaining ?’s

- How do we fund it?

- Who does what?

What CES data would you like to see brought to this group on a quarterly basis?

Denials based on eligibility

Are some agencies denying more than others?

Who’s doing it well – what are they doing?

Tracking unreachable – how many are in shelter

1. Review actions/next meeting 5 minutes

January 7th, 2021!

Send out powerpoint, data and step 1 – Liz by

From Peter Goldstein to Everyone: 09:03 AM

Peter Goldstein - Scott County

From Abby Guilford to Everyone: 09:03 AM

Abby Guilford SMAC Coordinator

From Alyssa to Everyone: 09:03 AM

Alyssa CEP

From DJFARRE to Everyone: 09:03 AM

Doreen Farrell - Washington County HOST

From Bill Church to Everyone: 09:03 AM

Bill- Ally Outreach

From Mica to Everyone: 09:03 AM

Mica Whiteley - HOPE 4 Youth

From Heather Duchscherer to Everyone: 09:03 AM

Heather Duchscherer, Hearth Connection

From Abby Guilford to Everyone: 09:03 AM

I'll be right back

From Michele Reid - Anoka County to Everyone: 09:03 AM

Michele Reid, Anoka County

From Linda Hall to Everyone: 09:03 AM

Linda Hall, Dakota County

From Jen Romero - Carver County to Everyone: 09:03 AM

Jen Romero - Carver County

From Sheena Addis to Everyone: 09:03 AM

Sheena Addis, The Link

From Kristen to Everyone: 09:04 AM

Kristen Brown, Matrix Housing Services

From Heather Duchscherer to Everyone: 09:04 AM

lol

From Sheena Addis to Everyone: 09:04 AM

lolol

From Liz Moen to Everyone: 09:04 AM

Liz Moen - Hearth

From Rebekah Schneider to Everyone: 09:05 AM

Rebekah Schneider- Beacon, Families Moving Foward

From Abby Guilford to Everyone: 09:20 AM

A reminder that when we look at this data through a racial equity lens BIPOC folks are overrepresented in the unreachable numbers so it is an ongoing concern on multiple levels

From Hans Dosland to Everyone: 09:22 AM

like it!

From Bill Church to Everyone: 09:22 AM

yes, like that feedback

From Diane-YMCA to Everyone: 09:22 AM

Thanks for that reminder, Abby!

From Matt Lewis to Everyone: 09:23 AM

(I forgot to introduce myself in here, Matt Lewis, RADIAS)

From Michele Reid - Anoka County to Everyone: 09:27 AM

maybe getting some best practices or successes from those who are reaching people is helpful too.

From Abby Guilford to Everyone: 09:28 AM

could case consultation play a role? I know participation is an issue with case consult but I wonder if a denial comes back unreachable if it could be reviewed on case consult before it becomes an "accepted" denial?

From Peter Goldstein to Everyone: 09:28 AM

It's super helpful, Alyssa.

From Matt Lewis to Everyone: 09:28 AM

as a provider, I definitely appreciate having the assessor CCed on the referral

From Rebekah Schneider to Everyone: 09:28 AM

It's helpful for sure!

From Diane-YMCA to Everyone: 09:29 AM

I love when the assessor is cc’d!!!

From Mica to Everyone: 09:29 AM

It is definitely helpful!

From Sheena Addis to Everyone: 09:29 AM

I am usually always CC'd on emails and have had pretty good success reaching out to the housing providers and getting my youth housed. The CC is super helpful

From Kabao Lee (KB) to Everyone: 09:30 AM

Hi, If you haven't put you name and what agency your from, please do so now.

Thank you.

From Kristen to Everyone: 09:31 AM

We had two chronic singles (one youth) exited shelter into housing on 12/1!

From Abby Guilford to Everyone: 09:31 AM

Great news Kristen!

From Liz Moen to Everyone: 09:31 AM

Yay!

From Sheena Addis to Everyone: 09:31 AM

That's awesome!

From Abby Guilford to Everyone: 09:34 AM

Another friendly reminder since you don't all look about this all the time :) - right now we are focusing on youth and families with our chronic data because they are very low numbers and we are seeing (with the exception of November) some significant movement. The single adult number of CH is larger and feels like a bigger lift to "end." We'd like to get a good handle on how we move youth and families forward successfully before we dive into single adults. Alyssa, Liz and myself do talk about single adult numbers weekly to keep an eye on things.

From Michele Reid - Anoka County to Everyone: 09:44 AM

If I missed this sorry, will you send this out?

perfect!

From Jen Romero - Carver County to Everyone: 09:51 AM

Thank you Abby, I'll let you know if I have any ideas. And anyone who attends the meetings you listed will know what is going on. But most assessors, and on the ground direct service staff may not know. The target population for this information would be the HSS consultation providers. So maybe we just make sure they know.

From Sheena Addis to Everyone: 10:22 AM

When do we start implementing the Step 1?