SMAC CES Committee Agenda

February 13th, 2020

9:00-11:00

Hearth Connection 2446 University Ave W, Suite 150 St. Paul

**Conference Phone: +1 (669) 224-3412** **Access Code: 699-295-573**

1. Introductions and ground rules 5 minutes
   1. Michele R. (Anoka County), Liz M. (Hearth Connection), Natalie E. (Anoka County), Dana D. (Washington County), Doreen F. (Washington County), TJ (ICA), Wendy (MHR), Jen R. (Carver County), Peter G. (Scott County), Steve S. (Hearth Connection), Pat M. (Salvation Army), Shena (The Link), Kim L. (JustUs Health), Isaiah (Ally Services,), Bill (Ally Services), Jessica H. (Salvation Army), Patty E. (Salvation Army), Kristin B. (Dakota County), Teri L. (Dakota County), Kathryn B. (CAP), Rachel B. (Dakota County Probation), Dan L.-S. (Scott County), Matt L. (Radias Health), Hope (Salvation Army), Linda (Dakota County), Diane P. (YMCA), Lisa (YMCA), Tonia (TSA), Steph (The Link), Beatric (Dakota County RAP)
2. Reminder about Segregated Settings Policy 5 minutes
   1. [www.Smacmn.org](http://www.Smacmn.org) website outlines policy
3. SMAC/Ramsey Assessment Group member nomination 5 minutes
   1. Nomination for Sheena (The Link) for SMAC/Ramsey Assessment Group
      1. Common Assessment that is reviewed together with Ramsey through HMIS
      2. Sheena (The Link) to represent SMAC with SMAC/Ramsey Assessment Group
4. System Map and Vision 30 minutes

“What are we trying to work towards”, reflecting on goals regarding CES

* 1. Dynamic Prioritization (See slides for further information)
     1. Rather than having a “static list” 🡪 Using dynamic approach, changing as things change
     2. Why are we doing this?
        1. HUD Best Practice for CES
        2. Concerns arising through CES:
           1. Long List of people but few people are being assisted
           2. Not enough resources for those who are sitting on the list.
           3. List quickly becoming out of date
           4. Spending too long to trying to locate people, jump priority order to get to the people we can locate
        3. Conflating Assessment and Prioritization
           1. SMAC CES not currently implementing “phased assessment” (see slide)
     3. \*Connecting prioritization to what is available for resources
     4. \*Does not mean that those who are not prioritized for referral are simply ignored
     5. Changing priority pool to matching inventory, without going through assessment
     6. Non-Prioritized Group still can have access to shelter, continuing self-resolution strategies (potentially the ideal)
     7. Implementation: Analysis of Supply and Demand (SMAC Priority List Managers have worked on this)
        1. Who will be prioritized?
        2. Size the group depending on availability of resources (possibly length/time based)
     8. SMAC wide Diversion trainings and/or understanding the need for creativity, trying to get away from formula questions… warm handoffs to appropriate agencies/resources
        1. Reconceptualized Housing Stabilization and prevention resources to be included in SMAC.
     9. Follow-up: Heather to explore other communities (nationwide) who may have implemented the full program of “Dynamic Prioritization”
     10. Concerns:
         1. Low inventory
         2. How does LTH/Housing Support fit?
         3. Data of those homeless overall
         4. Communities with limited housing, and receive housing Vouchers, how to connect those to need? Re: length of time on the list?
     11. Movement from the list every 90 days?
         1. Inventory problem\*
  2. System Map and Vision reminder
     1. (See slide image re: GOAL)
        1. Goal to move from homelessness into housing, and eventually transitioning to independent non-Permanent Supportive Housing but with web of (natural and agency) support(s)
     2. Wanting to see an opportunity for Self-resolving
     3. See Vacancies slide
     4. Theoretically able to house re: vacancies monthly
        1. Possibly approx. 34 Vacancies/33 self-resolved on average
  3. Map and Vision Timeline
     1. CES Data Standards changes: 03/23/2020
     2. Housing Stabilization to begin: 07/01/2020

1. CES Data Standards Changes 03/23/2020 70 minutes
   1. Difference between workflows
   2. WHY the change is happening
      1. Entry/Exit Workflow there will be one entry, with updates which will be the most recent information
      2. New data called “Coordinated Entry Event” (more detail of person’s referral status, better way to mark ‘accepted’- ‘accepted into housing’)
      3. Trainings for HMIS users: March 10th, 17th, and 18th (anyone accepting/denying into HMIS)
      4. CoC will choose when this will get implemented, ICA will assist with getting clients into Entry/Exit workflow
   3. Which clients will move to new E/E list?
      1. How much time does this take? To move from one workflow to the other?
         1. Average 30 seconds per clients/households to move to Entry/exit
         2. Opportunity to connect and explore self-resolution or update
            1. Opportunity to address portions of Dynamic prioritization and Entry/Exit Workflow

Proposed Priorities:

Chronic

HUD Homeless

If they are in Step 1, how do they move to Step 2?

We also don’t want to incentive unsafe decisions

* 1. Who will put them there?
     1. \*3 year look-back in HMIS if needed
     2. How do we know who meets Chronic/HUD Homeless
        1. Priority list managers are able to do this
        2. In reality- how long do we thing this is doing to take?
           1. If it is decided to go to a “Dynamic List”
           2. Priority list managers could determine which assessment team can do this
     3. Consensus:
        1. We agree with HUD’s identified common problems with CES
        2. Engaging in Diversion Accurately and effectively
        3. Impacts of “Couch Hopping” and Resource investments depending on region
        4. Navigating community resources and CRF
        5. \*\*\*Goal to work towards Dynamic Prioritization confirmed\*\*\*
           1. Calling the work on diversion and work being done a process for SMAC
        6. What are we able to do right now?
           1. Who is eligible to “move over”

Assessment updated in the last 90 days

Experienced HUD homelessness

* + - * 1. On-going, how do we navigate that conversation?

Interested in prioritizing people who are “HUD Homeless” In the last 90 days.

Further discussion to be had at March meeting regarding how people move from Step 1 to Step 2 if initial Diversion fails.

\*\*\*Goal to work towards Dynamic Prioritization confirmed\*\*\*

* CH
* HUD Homeless and updated in the last 90 days
* (HUD Homeless within the last 90 days)
* Will re-evaluate other populations that need to be added\*

1. Review Actions/Next Meeting 5 Minutes
   1. We need to create a new Step 1? – EMAILED TEAM: JEN, PETER AND STEPH TO COMPELTE
   2. What happens after Diversion?
   3. Priority List Managers:
      1. Stats indicating themes around specific situations