



CES Committee

May 6th, 2021

Priority Pool Maintenance Plan



UPDATED 222: ASSESSOR AGENCY
CHECK REPORT



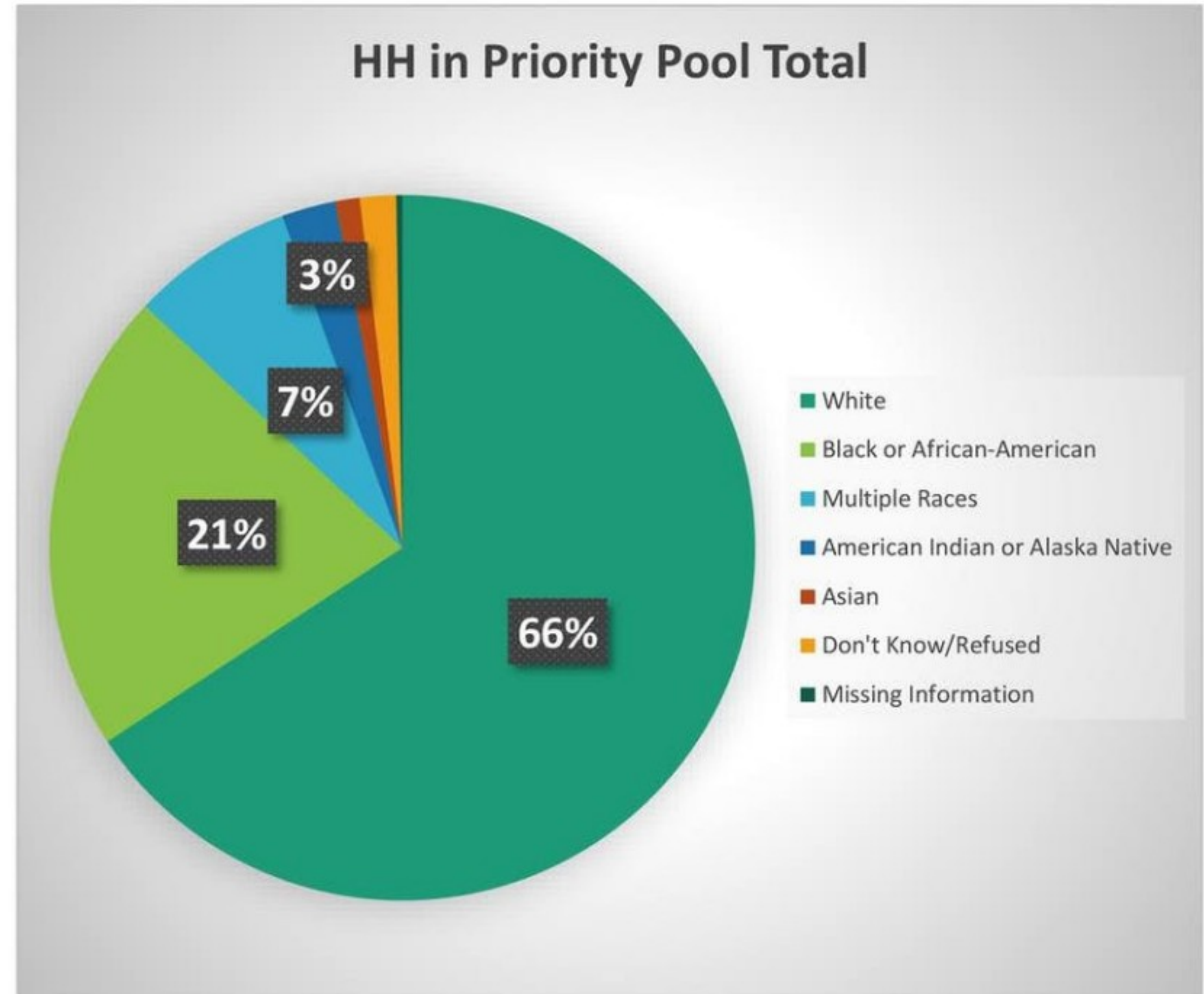
DIAL IN ON FOLKS NOT UPDATED FOR
OVER 180 DAYS.



INVOLVE HEADING HOME
COMMUNITIES TO SUPPORT
ASSESSORS

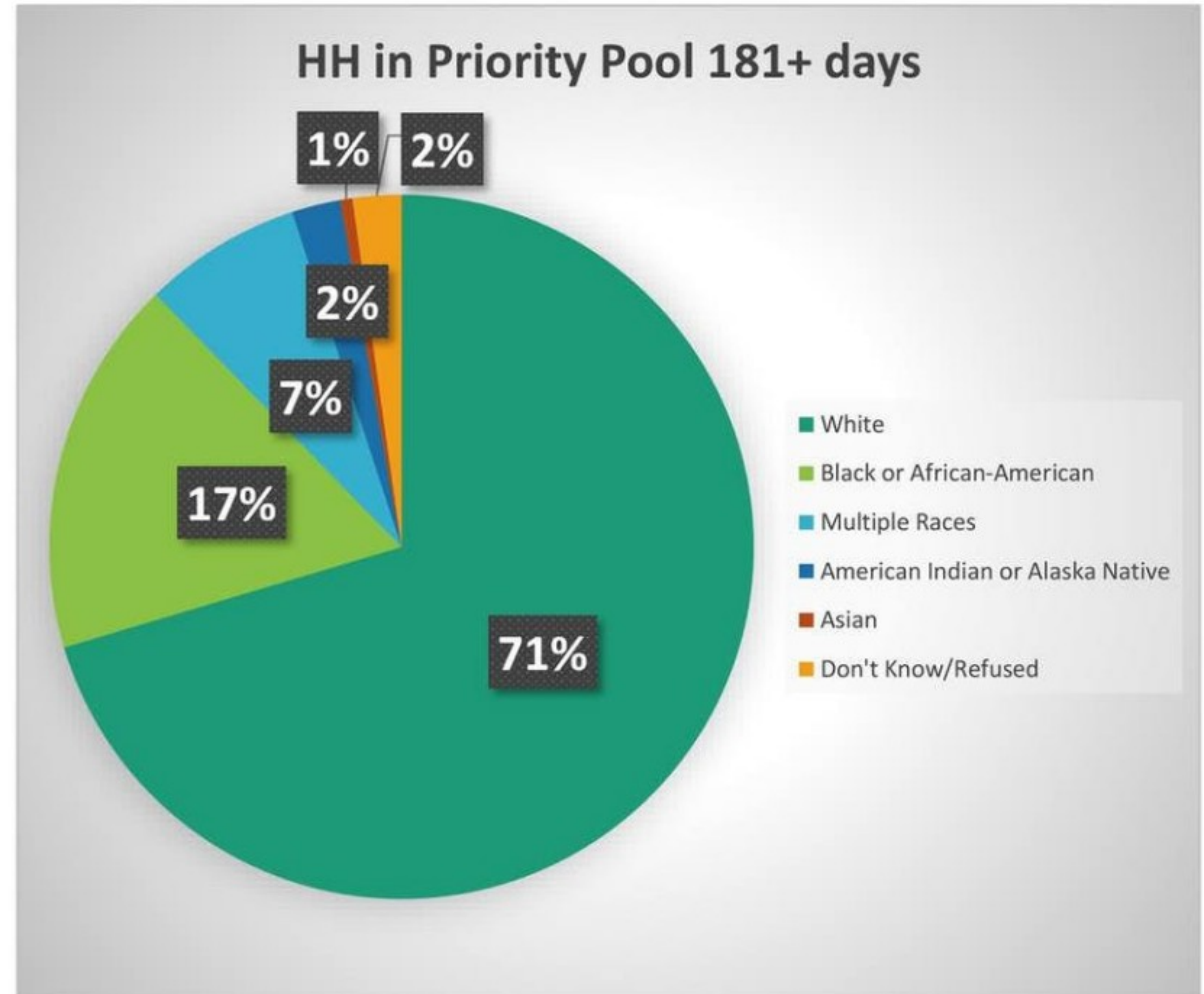
Priority Pool Data as of 4/22/21

- 362 Total Households
 - 274 Adults with no children
 - 54 Adult-headed families
 - 29 Youth with no children
 - 2 Youth-headed families
 - 3 Missing HH type



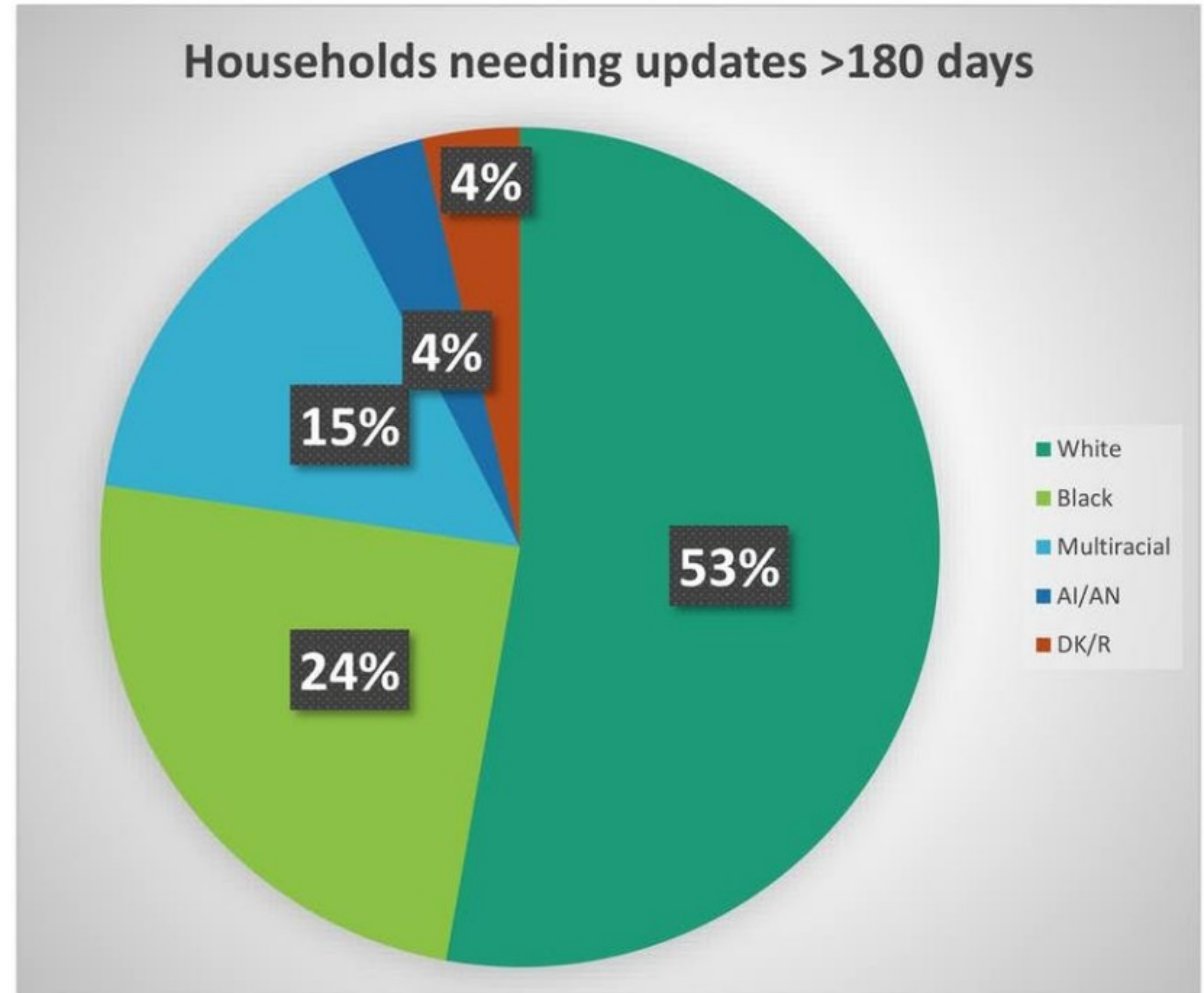
Priority Pool Data 181+ Days as of 4/22/21

- 90 Total Households
 - 78 Adults with no children
 - 5 Adult-headed families
 - 5 Youth with no children
 - 2 Missing HH type



Households in Priority Pool Not Updated for 181+ Days

- Total: 62
 - Adults with no children: 53
 - Families: 4
 - Youth: 4
 - Missing HH Type: 1
- White HH are underrepresented
- Black, Native, and Multiracial households are vastly overrepresented



What are the potential consequences of this trend by race in updates?

BIPOC folks don't get referred and don't get housed

more likely to have outdated info for this population

Ignoring people of color.

BIPOC people don't receive the same level of services at the assessor agencies

POC folks continue to mistrust government systems.

Families not getting access to services
Difficultly meeting equity goals
Referrals getting setn back for lack of contact

Bipoc would miss the opportunities. Do we know if bipoc are trending to be more transient?

Look to support those initial engagements, spread out the responsibility by getting more assessors.



Community Transparency and Accountability

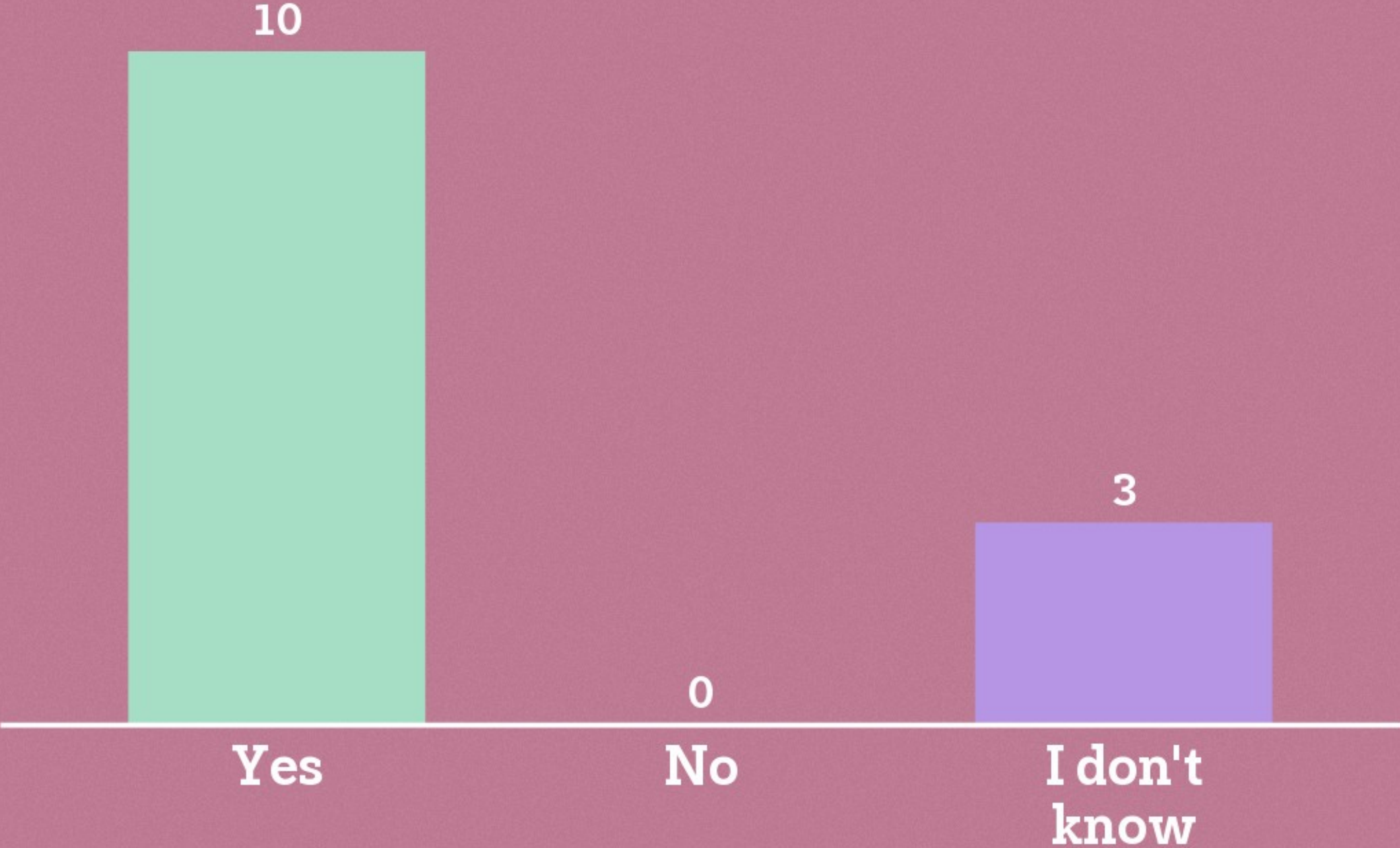
Goals:

- Celebrate those Assessors who are doing the tough work of continuous engagement
- Increase support of Assessors who may be overwhelmed
- Increase community awareness of households needing assistance

Directors Council Procedure Recommendation

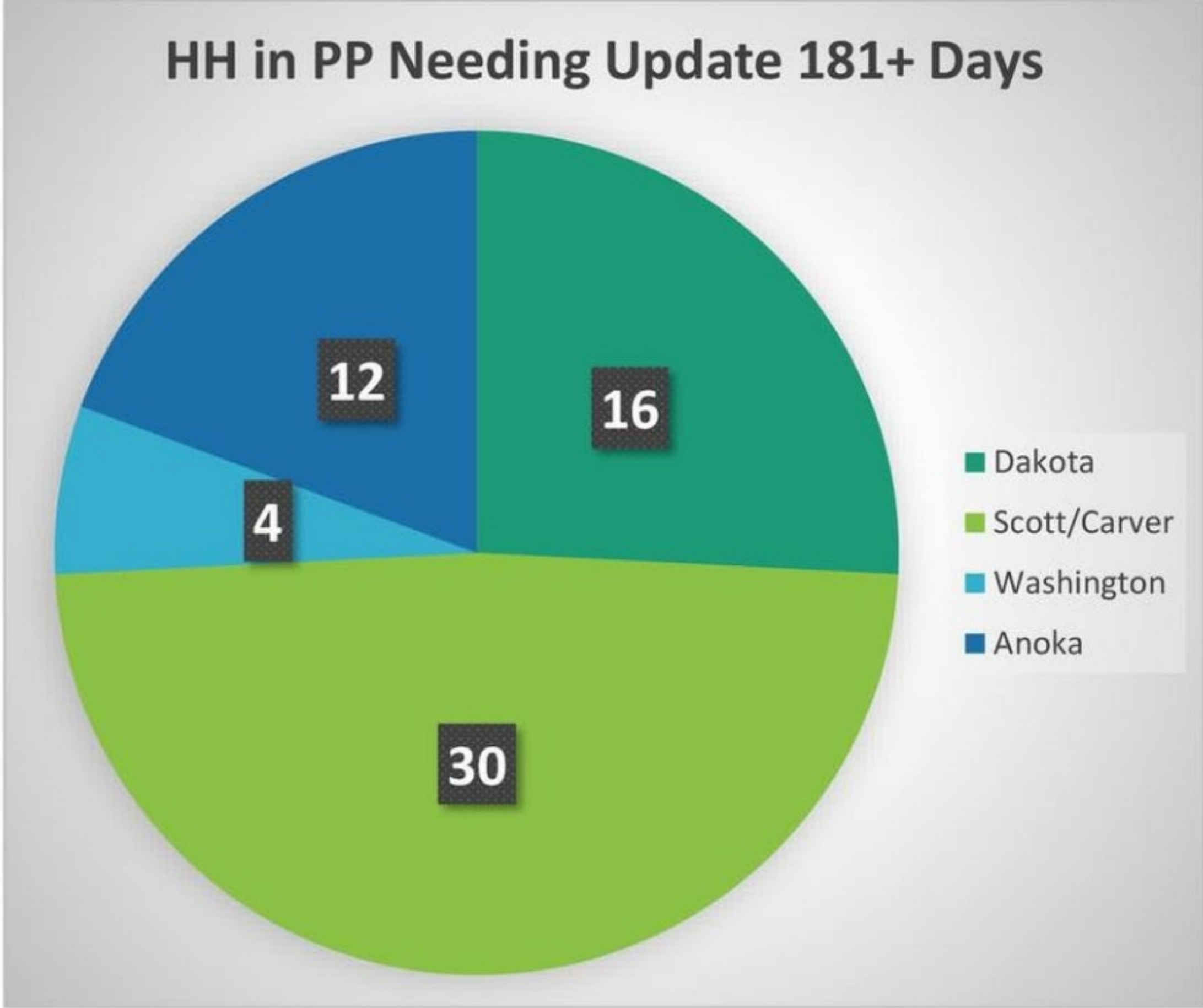
1. In regular community communications, shout-out Assessors who are consistently completing 90-day updates
 2. Identify target group who are not getting updated, and send those HMIS IDs out to Heading Home or other identified community group to get additional help
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Do you agree overall with this procedure recommendation?



Numbers as of 4/22

- Households in the Priority Pool who have not been updated for 181+ days



After seeing the numbers by Heading Home group, any additional reactions?

I'd like to see the numbers as a proportion of total assessments

I think that its doable.....a lot less people then we had to update last time we did this!

not as high as expected

The assessors in Scott/Carver may need more support in doing updates

We have hired another person to assist with CE, so follow up will be a little easier.

There is reporting issue/ people have not completed their CE's

Do we have a breakdown by percentage of population?

Washington has a HOST team which may offer a benefit to the lower number of hhs needing an update. Divide and conquer for S/C and it's even for the other counties.

working on some as we speak!

After seeing the numbers by Heading Home group, any additional reactions?

Possibly an indication of assessors simply back logged. Also initial assessments are incomplete.

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Logistical Questions

- Alyssa identifies who in the Pool hasn't been update for more than 180 days
- Alyssa sends list to... ?
- How often does this happen?
- When in the month should this happen?
- Outcome: local groups reach out to clients to update
- Follow-up: What is the feedback loop?

ART Reports to help

Assessors/Outreach workers/Shelter staff:

222 Assessor Agency Check Report

- Current point-in-time report
- Shows current CE status and how long it's been since last CE update

248 Client CE Status Report

- Date range report
- Shows clients assessed in a certain date range and what their current Referral Status is

ART Reports to help

Housing Providers:

258 CE Housing Referrals Report

- Current point-in-time report
- Shows the status of your current referrals

267 CE Housing Provider Audit Report

- Date range report
- Shows percentage of successful/unsuccessful/unresolved referrals, reasons for denial by provider

Who is willing
to...



Email Heading Home executive committees? (With base messaging from Liz you can use)



Present at Heading Home meetings? (a PowerPoint similar to this one – Liz will provide, with notes)